Increasing the use of new technology in shared services

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Increasing the use of New Technology in Shared Services

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Introduction and affiliations

Matthew Cook

- Head of Networks, Infrastructure & Telephony (the day job!)
- Vice Chair of UCISA-NG
- Head of ESISS
  (Education Shared Information Security Service)
Welcome to ESISS

The Education Shared Information Security Service (ESISS) provides a complete portfolio of services designed to minimise the risk to your organisation of significant information security breaches and reduce the associated costs of prevention, management, remediation and audit activities.

Detect, defend, deter and delimit network based Information Security incidents and threats that endanger your organisation's performance and reputation.

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- Staff Training
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ESISS PGP Key can be found here or on keyservers with the key ID of B9D2DB7F

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Burton Street
Nottingham
NG1 4BU

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It all starts with a good idea…

IT doesn’t have to be the driver…

… but it can often be the enabler!
You also need to break down barriers

Cost is often seen as a barrier…

… but if you are already paying for the service!
Benefits of IT Shared Services
• Knowledge
• Cost
• Effort
Peer Trend Comparison
Opportunity

Innovation

Development
IT supporting Shared Services
Communications
Cloud Computing
Ideas for new Shared Services
Software Packaging
Network in the Cloud (NaaS)