Disability in the workplace: employers’ and service providers’ responses to the DDA in 2003 and preparation for 2004 changes

This item was submitted to Loughborough University’s Institutional Repository by the/an author.


Additional Information:


Metadata Record: https://dspace.lboro.ac.uk/2134/2676

Publisher: © Crown copyright for the Department for Work and Pensions

Please cite the published version.
Acknowledgements

The research team are grateful for the support of Grace Williams, Mike Tibble and colleagues within the Disability Research Team at the Department for Work and Pensions. We would also like to thank BMRB’s operational staff and Lynne Murray Cox, Sharon Walker and Emma Gregory at CRSP. Most importantly we would like to thank all of the organisations that took part in this research, especially the staff who so generously gave their time to be interviewed.
The Authors

CRSP

Dr. Simon Roberts is Research Fellow at CRSP. His research experience includes UK, European and comparative international social security. Simon is Project Leader on the ISSA study ‘Assessing the Coverage Gap’ and the European Commission study ‘Traps and Springboards in European Minimum Income Standards’. He is the UK expert on the European Commission’s ‘Observatory on Social Security for Migrant Workers’ and member of the Editorial Board of the European Journal of Social Security.

Claire Heaver has undertaken a variety of projects using both qualitative and quantitative techniques since joining CRSP in 1997. These have included evaluations of the Housing Benefit Extended Payments Scheme, Earnings Top-up and Education Maintenance Allowance and a study of the issues facing people with drug and alcohol problems trying to get back into work. Her interests include service delivery issues and qualitative research techniques.

Katherine Hill joined CRSP as a Research Associate in October 2001 after completing an MSc in Social Research Methods at the University of Surrey. Since joining CRSP she has worked on various aspects of the New Deal for Disabled People national extension evaluation. Recent projects have included qualitative research on the evaluation of Jobcentre Plus.

Joanne Rennison joined CRSP in August 2002 as a Research Associate. She has previously worked in both commercial and social research environments. Since joining, Joanne has been working on a number of projects including the evaluation of the Education Maintenance Allowance pilots and the 2001 European Social Fund evaluation.

Dr. Bruce Stafford joined the Centre in 1996 and is currently joint Director of the Centre, sharing responsibility for the development and management of the Centre. His research interests include the administration and delivery of welfare services, Welfare-to-Work, and the links between social security and specific client groups, notably young people, older people and disabled people. He also has a strong interest in evaluation methodology.
**BMRB**

**Graham Kelly** is a Director in the Social Research Division of BMRB. He has pursued a career which has brought him experience in both the private and public sectors, and in both industry and services. In addition, Graham has lectured on Data Collection Methods for the MRS, and on Sampling for the Social Research Association. Outside work Graham has been involved in disability issues through the voluntary sector.

**Nicholas Howat** is a Senior Research Executive in the Social Research Division of BMRB. He has worked on a number of employer surveys covering topics such as recruitment and customer satisfaction. He has also worked on projects for a number of Government departments and agencies including the Department of Health, ACAS and COI.

**Penelope Tapp** is a Senior Research Executive at BMRB. She has worked on a diverse range of projects with clients such as the Inland Revenue, Department for Education and Skills and the Health Development Agency and has researched subjects including health, benefits, housing, childcare and education.

**Dr Andrew Thomas** is a Director and Head of Qualitative Research at BMRB. He is particularly interested in the interaction between the individual and state, in particular, the system of state benefits, employment and housing. In addition to his other interests he now teaches and writes about qualitative research methods and has provided qualitative training courses for various Government departments.